Community Engagement Basics Online

Frequently Asked Questions

Can I use this course to develop an engagement plan for a specific project?

Yes you can. Session 9 will walk you through a series of templates that will help you do this. Just pause and rewind the accompanying videos as necessary. The templates are in MS Word so that you can type directly into them. Otherwise you can print them out and write on them as you go.

Will I get a community engagement qualification when I complete this course?

At Engagementworks we believe that competency is more important than having a certificate to pin on an office wall. This course is based on international good practice for engagement and is designed to equip people with a range of basic skills that will be of immediate benefit. There is no formal "qualification".

What if I can't complete this course in one session?

The course is designed so that participants have full control over when and how they learn. Some people may have an immediate need for specific skills that they can go straight to. Others may prefer to start at Session 1 and work systematically through each of the sessions. There is no "right" answer about how best to do this.

What happens if the course content changes?

It is Engagementworks' objective to keep this course as current as possible. We will advise registered participants of any changes to videos and notes. These will be updated online so that the latest versions are always available.

Can this course be shared with others in my organisation?

Yes it can. Our only restriction is on this material being shared externally. An email address for a specific contact person needs to be supplied so that access to the course materials can be provided. Engagementworks will need to be notified if this contact person changes when a new login will be issued to the new contact.

Where do I go for help?

Don and Brett are happy to discuss any questions you may have. Start by sending us an email at admin@engagementworks.co.nz. General questions and answers will be posted in the online members' area. We may also decide to contact you directly, depending on the nature of your questions.

Are we able to interact with other Community Engagement Basics Online participants?

Depending on interest from participants we may host webinars to deal with the general nature of the Community Engagement Basics Online course or specific areas of interest.

Will more advanced training be offered?

More advanced training courses can be constructed to meet specific needs and will be priced accordingly. We are working on several specific modules that will build on some of the Community Engagement Basics Online sessions, such as tools and online engagement.